

Inductions Troubleshooting Guide

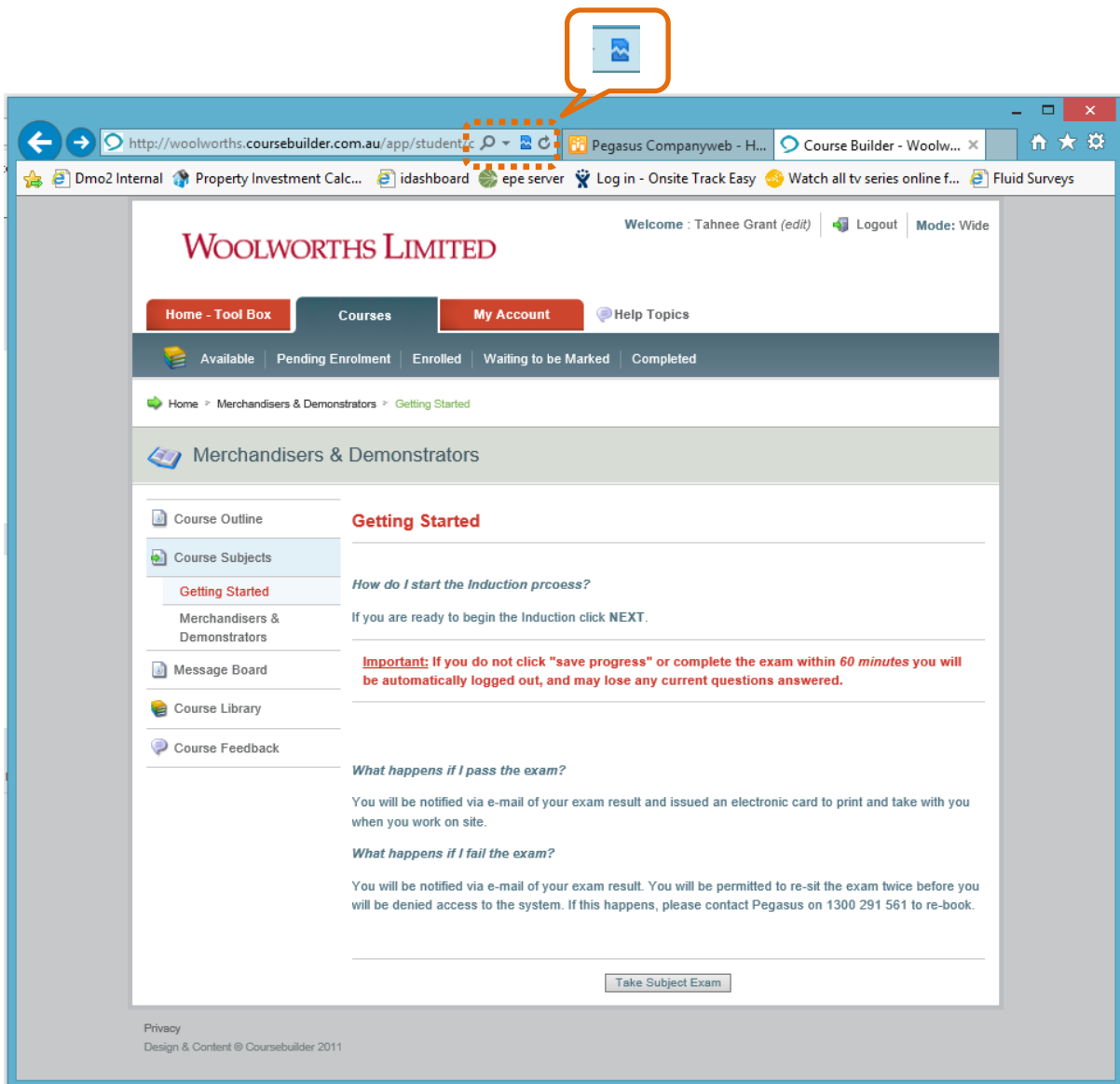
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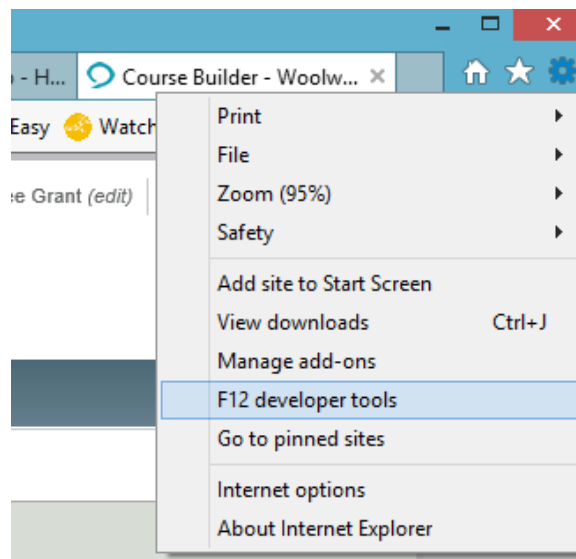
Compatibility Mode for browsers:

Internet Explorer 10 (E10):

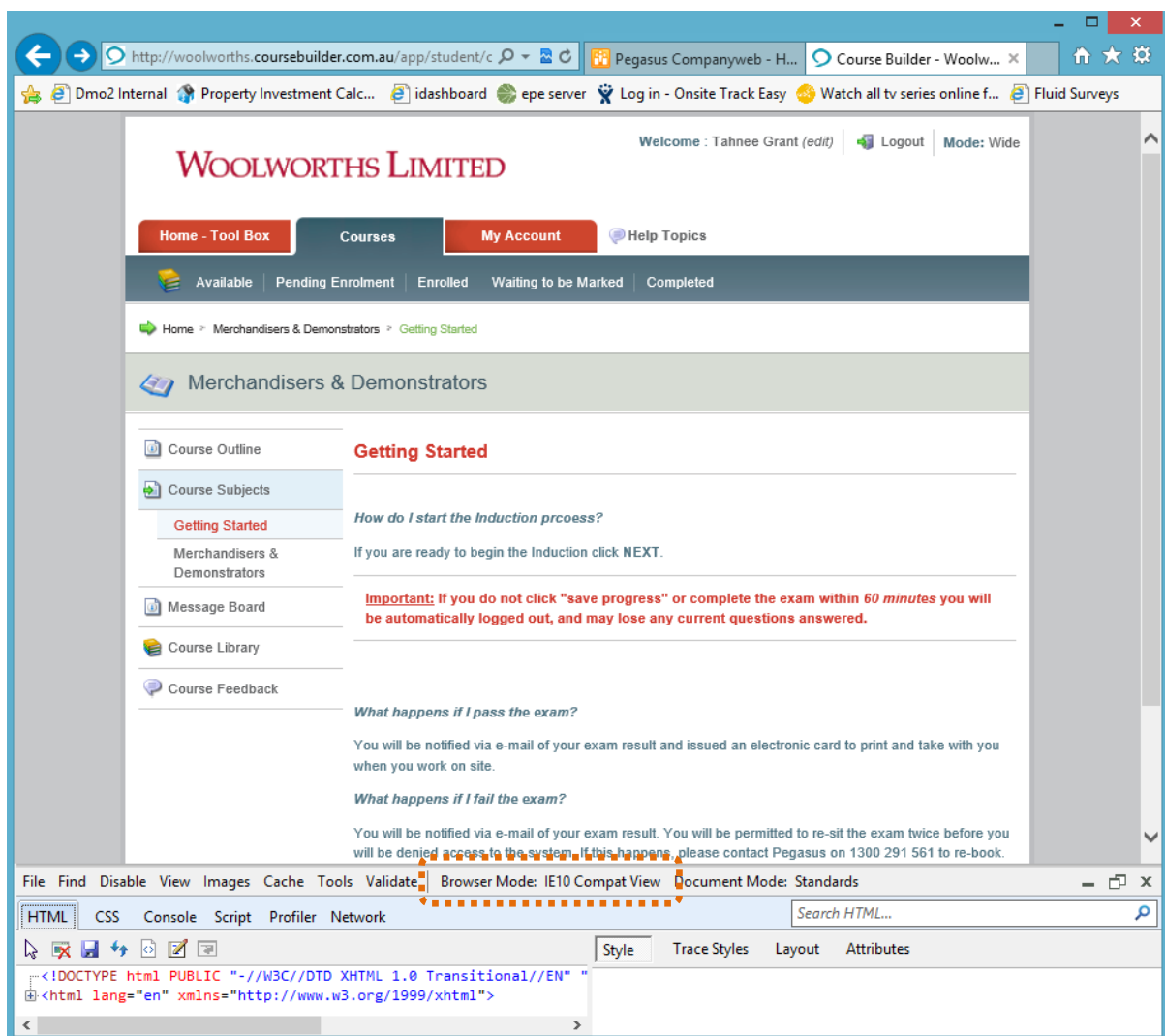
Click on the **Compatibility page** icon in the address bar as shown below,

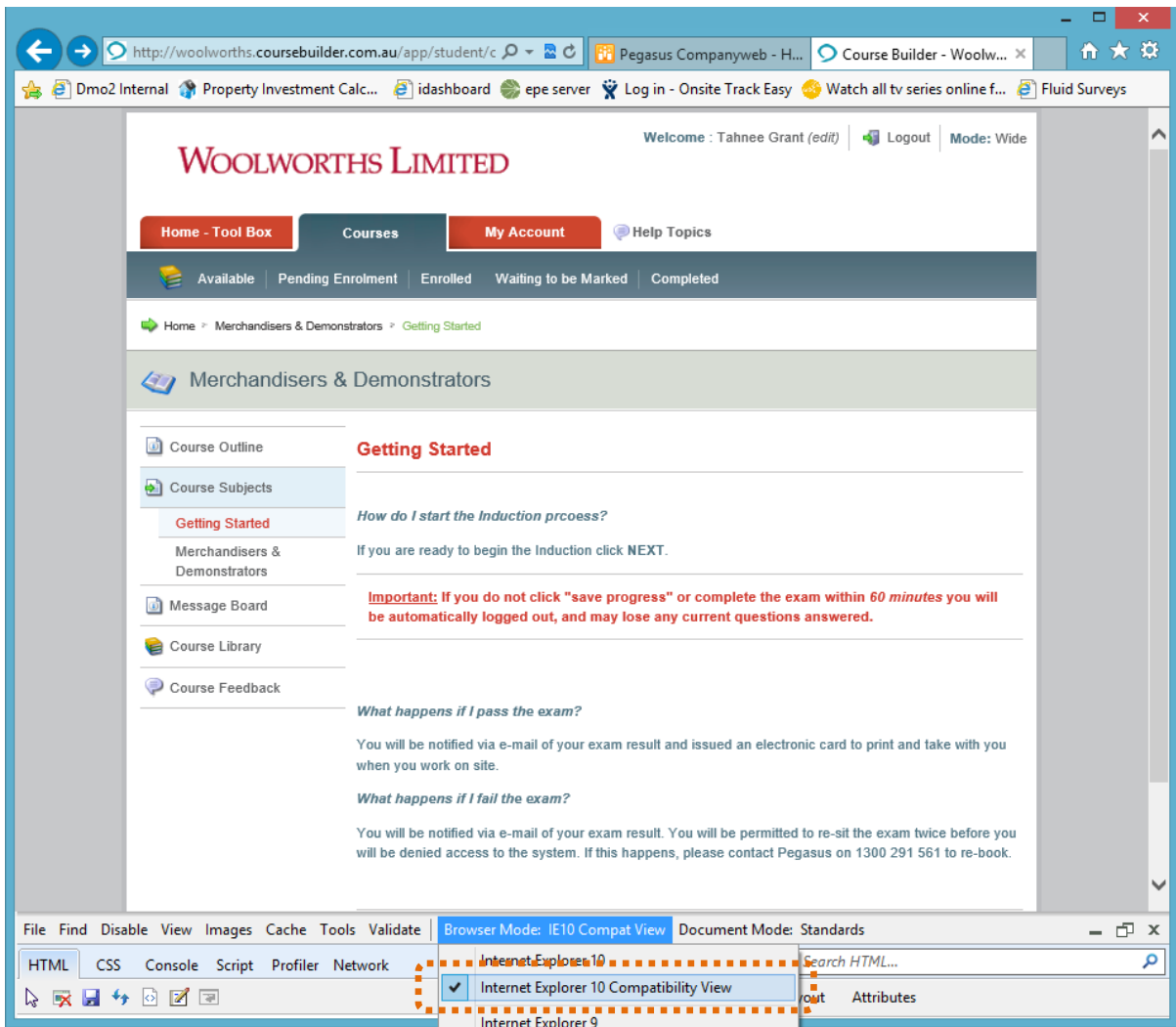


Alternatively, from the Settings menu select **F12 Developer Tools**



Select Compatibility View





Internet Explorer 11 (IE 11)

IE 11 does not properly detect if a website requires compatibility mode or not.

In order to show the compatibility mode, Press **alt**, or right click IE anywhere on the top bar and click menu. After you do either of those, click **tools** and look for **Compatibility Mode Settings**, then you can manually click **Add** to add the site that is not working correctly.

A screenshot of the Internet Explorer 11 browser displaying the Woolworths Limited course builder interface. The browser's address bar shows the URL 'http://woolworths.coursebuilder.com.au/app/student/c'. The page content includes a navigation menu with 'Home - Tool Box', 'Courses', and 'My Account'. The main content area is titled 'Merchandisers & Demonstrators' and features a 'Getting Started' section with instructions on how to start the induction process. A callout box with a gear icon points to the tools menu in the browser's address bar.

Woolworths Limited

Welcome : Tahnee Grant (edit) | Logout | Mode: Wide

Home - Tool Box | Courses | My Account | Help Topics

Available | Pending Enrolment | Enrolled | Waiting to be Marked | Completed

Home > Merchandisers & Demonstrators > Getting Started

Merchandisers & Demonstrators

Course Outline | Course Subjects | **Getting Started** | Merchandisers & Demonstrators | Message Board | Course Library | Course Feedback

Getting Started

How do I start the Induction process?

If you are ready to begin the Induction click **NEXT**.

Important: If you do not click "save progress" or complete the exam within 60 minutes you will be automatically logged out, and may lose any current questions answered.

What happens if I pass the exam?

You will be notified via e-mail of your exam result and issued an electronic card to print and take with you when you work on site.

What happens if I fail the exam?

You will be notified via e-mail of your exam result. You will be permitted to re-sit the exam twice before you will be denied access to the system. If this happens, please contact Pegasus on 1300 291 561 to re-book.

Take Subject Exam

Privacy
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